							2020/202	1 DRAFT	SDBIP-OF	FICE OF	THE MM						
IDP / SDBIP NO.	OUTCOME 9	KZN PGDS	OBJECTIVE	STRATEGY	NO	KEY PERFORMAN CE INDICATORS	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL BUDGET	FUNDING SOURCE	Q1 Jul - Sept Projected Target	Q2 Oct - Dec Projected Target	Q3 Jan - Mar Projected Target	Q4 Apr - Jun Projected Target	Project	B2B	Portfolio of Evidence/Mean s of Verification
								TOP LAYE	R TARGETS	5							
									RANFORMATIO			ELOPMENT					
MTID-03- 20/21 MM 01	Improved administrative and human resources management practice	Governance and Policy	To manage and enhance the performance of the municipality	Submission of quarterly performance reports to Council	1	Quarterly Performance Reports compiled and submitted to Council	Number	4 quarterly Performance Reports compiled and submitted to Council by 30 June 2021	R0.00	N/A	2019/20 Q4 performance report compiled and submitted to Council	Q1 performance report compiled and submitted to Council	Q2 performance report compiled and submitted to Council	Q3 performance report compiled and submitted to Council	Quarterly Performance Reports	Good Governance	Proof of submission and Extract of portfolio minutes
MTID-03- 20/21 MM 02	Improved administrative and human resources management practices	Governance and Policy	To manage and enhance the performance of the municipality	Submission of Annual performance reports to Council	2	Date by which 2019/2020 Annual Performance Report submitted to Council	Date	31 August 2020 (Submit 2019/2020 Annual Performance Report to Council)	R0.00	N/A	Submit 2019/2020 Annual Performance Report to Council by 31 August 2020	N/A	N/A	N/A	Annual Performance Report	Building capable Local Government Institution	2019/2020 Annual Performance Report and Council resolution
MTID-03- 20/21 MM 03	Improved administrative and human resources management practices	Governance and Policy	To manage and enhance the performance of the municipality	performance		Date by which 2019/2020 Annual Performance Report submitted to Auditor General	Date	31 August 2019 (Submit 2019/2020 Annual Performance Report to Auditor General)	R0.00	N/A	Submit Annual Performance Report to Auditor General by 31 August 2020	N/A	N/A	N/A	Annual Report	Building capable Local Government Institution	Proof of Submission
MTID-03- 20/21 MM 04	Improved administrative and human resources management practices	Governance and Policy	To manage and enhance the performance of the municipality	Tabling of 2019/20 Final Audited Annual report to Council		Date by which 2019/20 Final Audited Annual report is tabled to council for adoption	Date	31 Jan 2021 (Table to council 2019/20 Final Audited Annual report for adoption)	R0.00	N/A	N/A	N/A	Final Audited Annual report submitted to council by 31 Jan 2020	N/A	Annual Report	Building capable Local Government Institution	Council Resolution

MTID-03- 20/21 MM 07 adr ar ar adr ar	dministrative and human resources nanagement practices	Governance and Policy	To ensure effective governance through regular meeting of Council structures	To develop and introduce an integrated information management system in compliance with section 75 of the MFMA	6	Audit Steering Committee meetings held	Number	4 Audit Steering Committee meetings by 30 June 2021			1 Audit Steering Committee Meeting	1 Audit Steering Committee Meeting	1 Audit Steering Committee Meeting	1 Audit Steering Committee Meeting	Audit Steering Committee meetings	Good Governance	Minutes and attendance register
20/21 MM 07 adr ar	•		To provide the			1											
	and human resources nanagement practices	and Policy	optimal	Conclusion of performance agreements in terms of section 54/56 of MSA	7	Signed performance agreements for Section 54/56 managers	Number	5 signed 2020/2021 Performance Agreements for Section 54/56 managers	R0.00		Table to Council 5 signed 20/21 Performance Agreements for Section 54 & 56 managers	N/A	N/A	N/A	Section 54 & 56 Performance Agreements		Council Resolution and Exco resolution
20/21 MM 08 adr ar re ma		Governance and Policy	optimal	Conclusion of performance agreements in terms of section 54/56 of MSA		Signed performance agreements for Section 54/56 managers submitted to Cogta	Number	5 signed 2020/2021 Performance Agreements for Section 54/56 submitted to Cogta	R0.00	N/A	Submit 5 signed 20/21 Performance Agreements for Section 54 & 56 managers to Cogta	N/A	N/A	N/A	Section 54 & 56 Performance Agreements	_	Proof of submission/Ackn owledgement

GGPP-03- 20/21 MM-01	Single Window of Co- ordination	Governance and Policy	Ensure Functional Performance Management System implemented	Compilation and submission of B2B reports and Support Plans		B2B quarterly performance report and support plans submitted to Provincial Cogta	Number	4 B2B quarterly performance report and support plans submitted to Provincial Cogta by 30 June 2021	R0.00	N/A	Submit 2019/2020 Q4 B2B report to Cogta		Submit 2020/2021 Q2 B2B report to Cogta		Back to Basics	Good governance	Quarterly reports, Proof of submission
GGPP-03- 20/21 MM-02	Single Window of Co- ordination	Governance and Policy	To strengthen partnership with various stakeholders through communicatin g municipal business	Communicatio n with stakeholders using print and electronic media	10	Radio slots broadcasted	Number	4 radio slots broadcasted by 30 June 2020	??	N/A	1 radio slot broadcasted	1 radio slot broadcasted	1 radio slot broadcasted	1 radio slot broadcasted	Radio Slots	Putting people first	Invoices/Reports
GGPP-03- 20/21 MM-03	Single Window of Coordination	Governance and Policy	To provide adequate customer care to uMhlabuyaling ana community	Revision, approval of Complaints Management policy	11	Date by which Reviewed Complaints Management policy is adopted by council	Date	30 June 2021 (Table Reviewed Complaints Management policy to council for adoption)	R0.00	N/A	N/A	N/A	N/A	Table Reviewed Complaints Management policy to council for adoption	Customer care Policy	Putting people first	Complaints Management policy and Council resolution
GGPP-03- 20/21 MM-04	Single Window of Coordination	Governance and Policy	To provide adequate customer care to uMhlabuyaling ana community	Review Batho Pele Policy, Procedure Manual and Service delivery charter	12	Date by which Reviewed Batho Pele policy, procedure manual and Service delivery charter is adopted by council	Date	30 June 2021 (Table Reviewed Batho Pele policy, procedure manual and Service delivery charter to council for adoption)	R0.00	N/A	N/A	N/A	N/A	Table Draft Reviewed Batho Pele Policy, and Service delivery charter to council for adoption	Batho Pele policy, Procedure manual and Service delivery charter	Good Governance	Batho Pele policy, Procedure manual, Service delivery charter and council resolution
GGPP-03- 20/21 MM-05	Single Window of Coordination	Governance and Policy	To provide adequate customer care to uMhlabuyaling ana community			Date by which Reviewed Communicatio n Strategy is adopted by council	Date	30 June 2021 (Table Reviewed Communicatio n Strategy to council for adoption)	R0.00	N/A	N/A	N/A		Table final Reviewed Communicatio ns Strategy to council for adoption		Putting people first	Council resolution, Reviewed communication strategy

GGPP-03- 20/21 MM-06	Improved municipal Finance and Administrative Capability	Governance and Policy	To administer the affairs of the municipality in accordance with the relevant legislations and policies	Table Municipal Public Accounts Committee reports to Council	14	Municipal Public Accounts Committee reports tabled to council	Number	4 Municipal Public Accounts Committee reports tabled to council by 30 June 2021	R0.00	N/A	Table 1 MPAC Report to Council	Report to Council	Table 1 MPAC Report to Council	Table 1 MPAC Report to Council	Governance and oversight (MPAC)	Good Governance	4 MPAC Reports and Council Resolution
GGPP-03- 20/21 MM-07	Improved municipal Finance and Administrative Capability	Governance and Policy	To administer the affairs of the municipality in accordance with the relevant legislations and policies	Submission of Audit Committee Reports to Council	15	Audit Committee Reports tabled to council	Number	4 Audit Committee Reports tabled to council by 30 June 2021	R0.00	N/A	Tabled 1 Audit Committee Report to council	Tabled 1 Audit Committee Report to council	Tabled 1 Audit Committee Report to council	Tabled 1 Audit Committee Report to council	Governance and oversight (Audit Committee Reports)	Good Governance	4 audit committee reports and council resolutions
GGPP-03- 20/21 MM-08	Improved municipal Finance and Administrative Capability	Governance and Policy	To administer the affairs of the municipality in accordance with the relevant legislations and policies	Submission of Internal Audit Report to Audit Committee	16	Internal audit reports tabled to Audit Committee	Number	4 Internal audit reports tabled to Audit Committee by 30 June 2021	R0.00	N/A	Table 1 Internal audit reports to Audit Committee	Table 1 Internal audit reports to Audit Committee	Table 1 Internal audit reports to Audit Committee	Table 1 Internal audit reports to Audit Committee	Governance and oversight (Internal Audit Reports)	Good governance	Internal Audit Reports and AC minutes
GGPP-03- 20/21 MM-09	Single Window of Coordination	Governance and Policy	To develop a credible IDP in terms of short medium-term guide for development and service delivery	Compile a credible 2020/21 IDP	17	Date by which 2021/22 IDP is tabled to council for approval	Date	2019-06-30 (Table 2021/22 IDP to council for approval)	R0.00	N/A	N/A	N/A	Table Draft 2020/21 IDP to council for approval	Table Final 2020/21 IDP to council for approval	IDP planning and revision	Good governance	Council Resolution, approved 20/21 Reviewed IDP

CCI-03-20/21 MM-1	Single window of co- ordination	Governance and Policy	To implement and maintain compliant, effective and efficient risk management system and processes	To ensure effective risk management	18	Risk assessments conducted	Number	2 risk assessments conducted by 30 June 2021	R0.00	N/A	N/A	N/A	Conduct Risk Assessment	Conduct Risk Assessment	Risk management	Good governance	Risk Assessment reports, Risk Register
CCI-03-20/21 MM-2	Single window of co- ordination	Governance and Policy	To implement and maintain compliant, effective and efficient risk management system and processes	To ensure effective risk management		Risk Management Implementatio n Plan reports tabled to ExCo and council	Number	4 Risk Management Implementatio n Plan Reports tabled to EXCO and Council by 30 June 2021	R0.00	N/A	1 '		Table Risk Management Implementatio n Plan Report to ExCo and Council		Risk management	Good governance	Resolutions
CCI-03-20/21 MM-3	Single window of co- ordination	Governance and Policy	identify and address	Preparation of updated Risk Management Implementatio n Plan		Date by which Updated Risk Management Implementatio n Plan is approved by Risk Management Committee	Date	30 September 2020 (Table Updated Risk Management Implementatio n Plan to Risk Management Committee for approval)	R0.00	N/A	Table RMIP to RMC for approval	N/A	N/A	N/A	Risk Management Implementatio n Plan	Good Governance	Risk Management Implementation Plan and RMC minutes
	Single window of coordination		To pro-actively identify and address potential risks that may affect the functioning of the organisation	Review Business Continuity Plan	21	Date by which Reviewed Business Continuity Plan is tabled to council for approval	Date	30 June 2021 (Table Reviewed Business Continuity Plan to council for approval)	???	???	N/A	N/A	Table Draft Review Business Continuity Plan to IT Steering Committee	Tabling of Reviewed Business Continuity Plan to Council	Business Continuity Plan	Good Governance	IT Steering Committee minutes, Council resolution, Reviewed Business Continuity Plan

NATIONAL KEY PERFORMANCE AREA: MUNICIPAL TRANFORMATION AND INSTITUTIONAL DEVELOPMENT

MTID-03- 19/20 MM-9	Improved administrative and human resources management practices	Governance and Policy	To administer the affairs administer the affairs of the municipality in accordance with relevant legislation and policies	Hold departmental meetings	22	Number of departmental staff meetings held	Number	departmental meetings held by 30 June 2021	R0.00	N/A		3 departmental meetings held		3 departmental meetings held	Departmental meetings	Building capable Local Government Institution	Minutes and attendance registers
MTID-03- 19/20 MM-10	Improved administrative and human resources management practices	Governance and Policy	To administer the affairs administer the affairs of the municipality in accordance with relevant legislation and policies	Coordination of management committees	23	Number of Manco meetings held	Number	12 Manco meetings held by 30 June 2020	R0.00	N/A	3 Manco meetings held	3 Manco meetings held	3 Manco meetings held	3 Manco meetings held	Management meetings	Building capable Local Government Institution	Minutes and attendance registers
MTID-03- 19/20 MM-11	Improved administrative and human resources management practice	Governance and Policy	To manage and enhance the performance of the municipality	Implementatio n of Performance Management System	24	Individual Performance Agreements and Work Plans for Section Managers signed by MM	Number	5 Individual Performance Agreements and Work Plans for Section Managers signed by MM by 30 September 2020	R0.00	N/A	5 Individual Performance Agreements and Work Plans for Section Managers signed by MM	N/A	N/A	N/A	Performance Agreements and performance plans	Building capable local government institution	5 Signed Individual Performance Agreements and Work Plans
MTID-03- 19/20 MM-12	Improved administrative and human resources management practice	Governance and Policy	To manage and enhance the performance of the municipality	Implementatio n of Performance Management System	25	Individual performance assessments conducted (Section Managers)	Number	4 Individual performance assessments conducted (Section Managers) by 30 June 2021	R0.00	N/A	Conduct Individual Performance Assessment for Section Managers	Conduct Individual Performance Assessment for Section Managers	Conduct Individual Performance Assessment for Section Managers	Conduct Individual Performance Assessment for Section Managers	Individual performance assessments	Building capable local government institution	4 Assessment Reports

MTID-03- 19/20 MM-13	Improved administrative and human resources management practices	Governance and Policy	To keep records and create institutional memory	Implementatio n of File Plan	26	Manual filing system and electronic records management implementatio n reports	Number	4 implementatio n of the manual filing system and electronic records management reports	R0.00	N/A	1 report	1 report	1 report	1report	Implementatio n of the File Plan	Building capable local government institution	Reports
MTID-03- 19/20 MM-14	Improved administrative and human resources management practice	Governance and Policy	To manage and enhance the performance of the municipality	Compilation of monthly performance reports	27	Consolidated Monthly Performance Reports compiled and submitted to ExCo	Number	12 Consolidated Monthly Performance Reports compiled and submitted to ExCo by 30 June 2021	R0.00	N/A	3 Consolidated Monthly Performance Reports compiled and submitted to ExCo	3 Consolidated Monthly Performance Reports compiled and submitted to ExCo	3 Consolidated Monthly Performance Reports compiled and submitted to ExCo	3 Consolidated Monthly Performance Reports compiled and submitted to ExCo	Monthly Performance Reports	Building capable local government institutions.	Monthly Performance reports, ExCo resolution
MTID-03- 19/20 MM-15	Improved administrative and human resources management practice	Governance and Policy	To manage and enhance the performance of the municipality	Tabling of quarterly performance reports to Council	28	Quarterly Performance Reports tabled to council	Number	4 quarterly Performance Reports tabled to council by 30 June 2021	R0.00	N/A	Table 2019/20 Q4 performance report to council	Tabled Q1 performance report to council	Tabled Q2 performance report to council	Table Q3 performance report to council	Quarterly Performance Reports	Good Governance	Quarterly reports, Council resolution
											C PARTICIPATI						
GGPP-03- 20/21 MM-10	Improved municipal Finance and Administrative Capability	Governance and Policy	To administer the affairs of the municipality in accordance with the relevant legislations and policies	of Council Committees	29	MPAC meetings held	Number	4 MPAC meetings held by 30 June 2021	R0.00	N/A	Hold 1 MPAC meeting	Governance and oversight (MPAC)	Good Governance	MPAC Minutes and attendance registers			

GGPP-03- 20/21 MM-11	Improved municipal Finance and Administrative Capability	Governance and Policy	To administer the affairs of the municipality in accordance with the relevant legislations and policies	Coordination of Council Committees	30	Audit Committee meetings held	Number	4 Audit Committee meetings held by 30 June 2021	???	EQS	Hold 1 Audit Committee meeting	Hold 1 Audit Committee meeting	Hold 1 Audit Committee meeting	Hold 1 Audit Committee meeting	Governance and oversight Audit Committee meetings)	Good Governance	AC Minutes and attendance registers
GGPP-03- 20/21 MM-12	Single Window of Co- ordination	Governance and Policy	To promote participative, facilitative and accountable governance	Holding of Annual Report public participation meetings		Annual Report Public Participation Meetings held	Number	4 Annual Report Public Participation meetings by 30 June 2021	???	EQS	N/A	N/A	Hold 4 Annual Report Public Participation meetings	N/A	Public Participation- Annual Report	Putting People first	Reports, Attendance Registers
GGPP-03- 20/21 MM-13	Single Window of Coordination	Governance and Policy	To develop a credible IDP in terms short medium-term guide for development and service delivery	Holding of consultative engagements in respect of IDP/Budget review	32	IDP Forum meetings held	Number	4 IDP Forum meetings held by 30 June 2021	???	EQS	Hold 1 IDP Forum meeting	Hold 1 IDP Forum meeting	Hold 1 IDP Forum meeting	Hold 1 IDP Forum meeting	IDP Forum/Stakeh older Engagements (Public sector and private sector)	Good governance	Minutes and Attendance registers
GGPP-03- 20/21 MM-14	Single Window of Coordination	Governance and Policy	To develop a credible IDP in terms short medium-term guide for development and service delivery	Holding of consultative engagements in respect of IDP/Budget review	33	IDP/Budget review community consultation meetings conducted	Number	4 IDP/Budget review community consultation meetings conducted by 30 June 2021	???	EQS	N/A	N/A	N/A	Conduct 4 IDP/Budget review community consultation meetings	Community Participation - IDP review	Putting People first	Reports and Attendance Registers
GGPP-03- 20/21 MM-15	Single Window of Coordination	Governance and Policy	To develop a credible IDP in terms short medium-term guide for development and service delivery	Holding of consultative engagements in respect of IDP	34	IDP review community consultation meetings conducted	Number	4 IDP review community consultation meetings conducted by 30 June 2021	???	EQS	N/A	Hold 4 IDP review community consultation meetings	N/A	N/A	Community Participation - IDP review	Putting People first	Reports and Attendance Registers

GGPP-03- 20/21 MM-16	Single Window of Coordination	Governance and Policy	To provide adequate customer care to uMhlabuyaling ana community	Monitoring of service delivery improvement plan	35	Service delivery improvement plan implementatio n reports tabled to council	Number	4 Service Delivery Improvement plan implementatio n reports tabled to council by 30 June 2021	R0.00	N/A	Table Service Delivery Improvement plan implementatio n report to council	Table Service Delivery Improvement plan implementatio n report to council	Table Service Delivery Improvement plan implementatio n report to council	Table Service Delivery Improvement plan implementatio n report to council	Monitoring of Service delivery improvement plan	first	4 Implementation Reports, Council resolution
GGPP-03- 20/21 MM-17	Single window of co- ordination	Governance and Policy	To administer the affairs of the municipality in accordance with the relevant legislations and policies	Approval of compliance checklist by Council	36	Compliance checklists tabled to Council for adoption	Number	4 Compliance checklists tabled to Council for adoption by 30 June 2021	R0.00	N/A	Table Compliance Checklist to council for adoption	Table Compliance Checklist to council for adoption	Table Compliance Checklist to council for adoption	Table Compliance Checklist to council for adoption	Compliance check list	Good Governance	Compliance Checklist, Council resolutions
GGPP-03- 20/21 MM-18	Single Window of Co- ordination	Governance and Policy	To strengthen partnership with various stakeholders through communicatin g municipal business	Communicatio n with stakeholders using print and electronic media	37	Newsletters published	Number	2 newsletters published by 30 June 2021	???	EQS	N/A	Publish 1 newsletter	N/A	Publish 1 newsletter	Newsletters	Putting people first	Newsletter
GGPP-03- 20/21 MM-19	Single Window of Co- ordination	Governance and Policy	To strengthen partnership with various stakeholders through communicatin g municipal business	Complains management		Departmental Complaints resolved within 25 days	Percentage	100% Departmental Complaints resolved within 25 days by 30 June 2021	R0.00	N/A	100% departmental complaints resolved within 25 Days	100% departmental complaints resolved within 25 Days	100% departmental complaints resolved within 25 Days	100% departmental complaints resolved within 25 Days	Marketing and publicity	Putting people first	Signed Complaints Reports and Responses
GGPP-03- 20/21 MM-20	Single Window of Coordination	Governance and Policy	To develop a credible IDP in terms short medium-term guide for development and service delivery	Council approval of 2022/2023 IDP/budget/O PMS process plan		Date by which 2022/23 IDP/budget/O PMS Process Plan is approved by council	Date	31 August 2020 (Table to council 2020/21 IDP/budget/O PMS Process Plan for approval)	R0.00	N/A	31 Aug 2020 (Table 2020/21 IDP/Budget/O PMS Process Plan to Council for approval)	N/A	N/A	N/A	IDP planning and revision	Good governance	Council Resolution and Reviewed IDP, IDP/Budget/OP MS Process Plan

GGPP-03- 20/21 MM-21	Single Window of Co- ordination	Governance and Policy		Design and implement a credible action plan on 2019- 2020 AG findings	40	AG Findings/Querr ies resolved on 2019/20 AG findings	Percentage of 2019/20 AG findings resolved	2019/20 AG findings resolved by 30 June 2021	R0.00	N/A	N/A	N/A	50%	50%	Community Participation - IDP review	Good Governance	Updated Action Plan and Progress Reports
GGPP-03- 20/21 MM-22	Single Window of Co- ordination	Governance and Policy	Development Of a Credible IDP	Revision of a Credible Integrated Development Plan	41	2019/20 Annual Strategic Planning Session held	Date	2020/21 Annual Strategic Planning Session held by 31 December 2020	???	EQS	N/A	Strategic Planning to be held by (31 Dec 20)	N/A	N/A	Strategic planning	Good governance	Reports, Attendance register
					NATIONA	L KEY PERF	ORMANCE	AREA: GOOI	O GOVERNA	NCE AND F	UBLIC PART	ICIPATION					
CCI-03-20/21 MM-5	Single window of co- ordination	Governance and Policy Governance and Policy	To implement and maintain compliant, effective and efficient risk management system and processes To implement and maintain	To ensure effective risk management To ensure effective risk	42	Updated Risk registers tabled to Audit Committee, EXCO and Council	Number	4 UpdatedRisk Registers tabled to Audit Committee, EXCO and Council by 30 June 2021 4 Updated Risk Registers	R0.00	N/A	Table 1 Risk risk registers to Audit Committee, EXCO and Council	Table 1 Risk risk registers to Audit Committee, EXCO and Council	Table 1 Risk risk registers to Audit Committee, EXCO and Council Updated risk register	Table 1 Risk risk registers to Audit Committee, EXCO and Council	Risk Management	Good governance Good Governance	Risk Registers, ExCo and Council Resolutions, AC minutes 4 Updated Risk Registers and
			compliant, effective and efficient risk management system and processes	management		submitted to RMC	NAL KEY PERF	submitted to RMC by 30 June 2021	EA: MUNICIPA	_ FINANCIAL \	submitted to RMC	submitted to RMC	submitted to RMC	submitted to RMC			RMC Minutes
MFV&M-03-	To improve	Governance	To develop	Comply with	44	Unauthorised,	Number	4 Reports on	R0.00	N/A	1 report on	1 report on	1 report on	1 report on	Unauthorised,	Sound	Unauthorised,
19/20 MM-1	Municipal	and Policy	and maintain	financial		irregular or		Unauthorised,			Unauthorised,	Unauthorised,	Unauthorised,	Unauthorised,	irregular or	financial	irregular or
	Finance and		systems and	reporting		fruitless and		irregular or			irregular or	irregular or	irregular or	irregular or	fruitless and	management	fruitless and
	Administrative Capability		procedures for	requirements as outlined in		waste and wasteful		fruitless and waste and			fruitless and waste and	fruitless and waste and	fruitless and waste and	fruitless and waste and	waste and wasteful		waste and wasteful
	Capability		sound	the MFMA		expenditure		waste and wasteful			waste and wasteful	waste and wasteful	waste and wasteful	waste and wasteful	expenditure		expenditure
			management			reports		expenditure			expenditure	expenditure	expenditure	expenditure			Reports